

WEEKLY UPDATE

November 11, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We have had 1 staff member test positive for COVID-19. The employee has been sent home to quarantine. No contact between this employee or residents occurred.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at The Terrace at Denison.

Sincerely,

Erin Clemens

Erin Clemens Administrator

WEEKLY UPDATE

11/18/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. During testing today, Thursday, November 19, 2020, we had 5 residents and 3 staff members test positive for COVID-19. The employees that tested positive were immediately sent home and the residents that tested positive have been quarantined on a separate hallway for just those residents.

At this time, we are still allowing essential caregiver visits and are working to continue the PPE classes. We look forward to working with everyone to ensure the safety of our residents and employees.

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If you have any questions or concerns please contact us directly at 903-465-7442.

Sincerely,

Erin Clemens

Erin Clemens Administrator