

WEEKLY UPDATE

September 16, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 0 residents and 2 staff members test positive for COVID-19. We are testing every employee twice weekly and residents once weekly. We will continue to do this until further notice.

At this time, we will continue with window, door and Facetime/Zoom Meeting visits. We are working diligently to get The Terrace to be able to allow families to visit their families again. As soon as this is possible we will update our families immediately.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 903-465-7442.

Sincerely,

Erin Clemens

Erin Clemens
Administrator